***Please note you must download the SIMS Parent App first before opening the email and activating the link.***

**1: Download SIMS Parent App**



* From the Apple App Store or Google Play Store – search for SIMS Parent and download app to your phone or tablet

**2: Registration Email**

* Check your email for a message from noreply@sims.co.uk – click on the email
* Enter the activation code
* You will receive an activation code for each child you have enrolled in the school
* You must click on the link and complete the registration process to verify your account before signing into the app

3: Sign in to SIMS Parent

* To sign in to SIMS Parent you will need one of the following accounts: Microsoft,

 Office 365, Google, Facebook or Twitter.



**4: Troubleshooting**

|  |  |
| --- | --- |
| **What If?** | **What to do** |
| If you have any difficulty downloading the app or require activation codes to be resent | Contact the school:info@brownlowcollege.craigavon.ni.sch.uk |
| I don’t have any of the accounts requiredMicrosoft, Twitter, Google, Facebook, Office365 | You will need to setup an account with one of the providers |